



Professional Qualification in BUSINESS MANAGEMENT Level 4 Diploma

UNIT 5 – ORGANISATIONAL BEHAVIOUR, CULTURE AND ETHICS

Question 1

- (a) **Assess** the impact that a flexible organisational structure may have on organisational behaviour. (8 marks)
- (b) **Discuss** the impact that organisational structure has on the effectiveness of the leadership of a business. (12 marks)

Question 2

- (a) **Explain** what is meant by an organisational culture. (8 marks)
- (b) **Discuss** the importance of an organisations ethics to its stakeholders. (12 marks)

Question 3

- (a) **Explain** how bases and types of power can influence organisational behaviour. (8 marks)
- (b) **Discuss** the contribution that organisational psychology can make to the improvement of business behaviour. (12 marks)

Question 4

Discuss, with the use of examples, how the value of a business can influence organisational behaviour. (20 marks)

Question 5

- (a) **Explain** what is meant by social capital theory. (8 marks)
- (b) **Discuss** how situational resistance in a business organisation could be overcome. (12 marks)