



**Professional Qualification in
BUSINESS MANAGEMENT
Level 4 Diploma**

UNIT 5 – ORGANISATIONAL BEHAVIOUR, CULTURE AND ETHICS

Question 1

- (a) **Explain** the concept of culture and ethics in organisations. (8 marks)
- (b) **Discuss** the relationship between politics, power and organisational behaviour. (12 marks)

Question 2

- (a) **Distinguish** between codes of ethics and codes of practice. (8 marks)
- (b) **Discuss** how an organisation could develop an ethical approach to leading and managing. (12 marks)

Question 3

- (a) **Explain** how psychology can be used to better understand organisational behaviour. (8 marks)
- (b) **Discuss** what is meant by network theory and systems theory in relation to the behaviour of organisations. (12 marks)

Question 4

Discuss how the interests and expectations of stakeholders can influence organisational behaviour. (20 marks)

Question 5

- (a) **Explain** what is meant by situational and contextual behaviour in relation to business organisations. (8 marks)
- (b) **Discuss**, with the use of examples, contemporary barriers to the effective behaviour of organisations. (12 marks)