



**Professional Qualification in
BUSINESS MANAGEMENT
Level 4 Diploma**

UNIT 5 – ORGANISATIONAL BEHAVIOUR, CULTURE AND ETHICS

Question 1

- (a) Discuss the different ways in which the structure of organisations can influence organisational behaviour. (8 marks)
- (b) Discuss, in relation to an organisation with which you are familiar, the degree to which it is centralised or decentralised. (12 marks)

Question 2

- (a) Explain why a business organisation may have a code of ethics. (8 marks)
- (b) Discuss the importance of an organisation's ethics to its stakeholders. (12 marks)

Question 3

- (a) Explain what is meant by organisational psychology. (8 marks)
- (b) Discuss the potential usefulness of Hofstede's dimensions of culture to a study of organisational behaviour. (12 marks)

Question 4

Discuss the external factors that can affect organisational behaviour. (20 marks)

Question 5

- (a) Distinguish between situational and contextual behaviour. (8 marks)
- (b) Discuss the usefulness of contingency theory to an understanding of organisational behaviour. (12 marks)