



**Professional Qualification in
BUSINESS MANAGEMENT
Level 4 Diploma**

UNIT 5 – ORGANISATIONAL BEHAVIOUR, CULTURE AND ETHICS

Question 1

Discuss why some organisations are centralised and some are decentralised. (20 marks)

Question 2

(a) Explain, with the use of examples, what is meant by codes of practice. (8 marks)

(b) Suggest how a business could develop an ethical approach to leading and managing. (12 marks)

Question 3

(a) Explain what is meant by 'organisational psychology'. (8 marks)

(b) Assess how organisational psychology can bring about changes in how people behave at work. (12 marks)

Question 4

(a) Suggest why a business might want to present a more positive Corporate Social Responsibility (CSR) image. (8 marks)

(b) Discuss, with the use of examples, how a business could take steps to improve its CSR image. (12 marks)

Question 5

(a) Describe how path-goal theory could be used to bring about an increase in the productivity of a workforce. (8 marks)

(b) Discuss how situational resistance in an organisation could be substantially reduced. (12 marks)