



HOTEL & CATERING LAW

Friday 3rd March 2023

Time allowed

- You have 3 hours

Instructions

- Ensure that you pay particular attention to words in **bold**.
- Write the question number next to each answer in your answer booklet.
- You are **not** required to rewrite the question in your answer booklet.

Information

- Different questions may carry a different number of marks.
- Marks for each question are shown in [].

Advice

- Read each question carefully before you start to answer it.
- Use the full time permitted and check all your answers.

Materials

- Notes or books are **not** permitted.
- Non-programmable calculators are permitted.



ICM

ANSWER ANY FIVE QUESTIONS FROM THE FOLLOWING EIGHT QUESTIONS

1. Security concerns can affect several areas of a business.
 - (a) Describe the contents of a security policy. [10 marks]
 - (b) Explain the factors the management of a hotel must consider when offering car parking facilities to its guests. [5 marks]
 - (c) Explain the importance of a hotel security policy. [5 marks]
2. A trade union will attempt to maintain and improve the conditions of employment for its members.
Discuss a trade union member's benefits and statutory rights whilst membership is retained. Use examples from the hotel and catering industry to support your discussion. [20 marks]
3. Hotel managers and their employees must ensure compliance with legislative officers. Discuss the rights and duties of an Environmental Health Officer when inspecting food premises. [20 marks]
4. Discuss **four** types of business enterprises and the factors that will influence a new business owner in choosing a type of enterprise. [20 marks]
5.
 - (a) Describe the legal requirements of the guest registration process. [5 marks]
 - (b) Describe the essential elements of a legally binding contract between a hotel and their guest. [5 marks]
 - (c) Explain the circumstances in which a breach of contract can occur. Use examples from the hotel and catering industry to support your explanation. [10 marks]
6. Describe the main provisions of the UK Price Marketing (Food and Drink on Premises) Order 1979. [20 marks]
7.
 - (a) Describe the areas of licensing legislation which must be included in staff induction training. [10 marks]
 - (b) State **five** grounds of objection to a proposed licence to sell alcohol in a club. [5 marks]
 - (c) Explain the purpose of a Children's Certificate in the context of licensing. [5 marks]
8. Explain **two** similarities and **two** differences in the jurisdictions of the civil court system and the criminal court system. [20 marks]

END OF QUESTIONS